NOTICE TO POLICYHOLDERS,

LIQUIDATION OF ACCESS HOME INSURANCE COMPANY

James J. Donelon, Commissioner of Insurance vs. Access Home Insurance Company DOCKET NUMBER 713124 Section 26 19th JUDICIAL DISTRICT COURT FOR THE PARISH OF EAST BATON ROUGE, STATE OF LOUISIANA

March 13, 2022

To Whom It May Concern:

This letter is being sent to you because our records indicate that you were a policyholder of Access Home Insurance Company (Access Home).

On November 10, 2021, Access Home Insurance Company was placed in Receivership by the 19th Judicial District Court. Billy Bostick has been appointed as Receiver for the estate and Arlene D. Knighten has been appointed Deputy Receiver.

On December 28, 2021, all Louisiana and Texas policies of Access Home were assumed by **SafePoint** Insurance Company (SafePoint).

On January 13, 2022, the court ordered Access Home placed in Liquidation. A copy of the liquidation order may be found on the Access Home website, <u>www.accesshomeinsurance.com</u>

All South Carolina policies have been cancelled. If you have a claim for return premium or loss claims, you must contact the South Carolina Property and Casualty Insurance Guaranty Association. If you have a loss claims contact the Guaranty Association at Randy@SCwind.com or call (803) 744-4302. If you have a return premium claim, contact them at <u>brad@SCwind.com</u> or call (803) 744-4320.

POLICY STATUS: <u>You do not need to take any action to facilitate moving your policy</u>. You will receive a renewal from SafePoint 30 – 60 days in advance of your renewal date. Your renewal will include an invoice so if you pay the policy yourself, simply make the payment. You MUST continue to pay your premiums to keep your policy in force. Failure to pay your premium will result in cancellation of your policy.

PREMIUM PAYMENTS: All Louisiana and Texas Policyholders should send their premiums to:

SafePoint Insurance Company PO Box 290119 Tampa, FL 33687 Payment by Credit Card: 1-855-243-9740

PAYMENT OF CLAIMS: Any claims on Access Home policies in Louisiana which <u>occurred prior to December 1,</u> <u>2021</u>, will be administered by the Louisiana Insurance Guaranty Association (LIGA). LIGA will adjust and make payments on approved claims as soon as possible. LIGA has already put personnel in place and are currently paying return premium claims and loss claims. All questions concerning your claim status are to be directed to LIGA as they are reviewing and assessing all claims. You may contact LIGA at (225) 277-7151 or via email to LIGA@legionclaims.com.

Any losses which occurred in Texas will be covered by the Texas Property and Casualty Insurance Guaranty Association and they can be reached at 800-856-0298.

Any losses which occurred in South Carolina will be covered by the South Carolina Property and Casualty Insurance Guaranty Association. All questions regarding your claim status should be directed to the Guaranty Association at (803) 744-4302 or via email to <u>Randy@SCwind.com</u>

If you are a Louisiana or Texas policyholder and your claim occurred on or after December 1, 2021 you must contact SafePoint at 1-855-243-9740.

If you have any non-claims related questions regarding the receivership, please contact the Receiver at:

Billy Bostick, Receiver Access Home Insurance Company 9543 Fenway Ave. Baton Rouge, LA 70809 Phone: (225) 201-0107